COMMERCIAL WARRANTY

3 Year Limited Warranty on DH Tracker Mount

Repair, Replacement or Refund Remedy

DH Solar warrants to the original purchaser that the "DH Solar Tracker Mount" is to be substantially free from defects in materials and workmanship for a period of 3 years from date of purchase. (A 5 YEAR LIMITED WARRANTY MAY BE PURCHASED FROM THE MANUFACTURER / AVAILABLE AT THE TIME OF ORIGINAL PURCHASE)

In the event of hardware failure during the first or second year of ownership, DH Solar, will supply replacement parts or if required by according to site assessment a new "Tracker Mount" at no charge.

After the second year, and each successive year, in the event of hardware failure of the "tracker mount", DH Solar will replace the hardware or tracker mount at a fee of 1/3 of the current suggested price for each year of use up to 5 years. Freight, packaging and or crating as well as all other fees incurred for the return or installation will be borne by the purchaser.

Electronics, including motors, controller, and gear box, will be warranted for a period of 2 years for all Focus On Energy CBR systems

Panels and inverter will carry a full warranty from their manufacture and are not covered on the 3 year limited warranty. (see additional warranty information on these parts)

SOLAR INSTALLATION WARRANTY

DH Solar (A Focus On Energy Installer) DH warranties service on a FOE CBR system for a period of 2 years from the date of installation. All service work on installation from DH Solar FOE installations will be at no charge for systems that fail as a result of: Malfunctioning of DH Solar tracker and controller, modules, inverters or other parts of the system installed during original installation for a period of 2 years. Does not apply to install assist option.

The DH Solar warranty excludes damage incurred in delivery and installation, Acts of God, Vandalism, and Home Owner Abuse. Paint is not included in this warranty.

Warranty procedure: Contact the factory for a return authorization, supply a copy of your original invoice, arrange for prepaid freight to return the defective part, and prepaid shipment of replacement part.



Approved Solar System

www.dhsolar.net

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